



## Harris County Water Control & Improvement District No. 36

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*"A RECOGNIZED SUPERIOR WATER DISTRICT & WATER SMART PARTNER"*

### APRIL 2009 NEWSLETTER

The District received notification last year in March of 2008 that the City of Houston would be increasing water rates by 2.8% for surface water. The Board of Directors opted last year **not** to increase the water rates. However, the District was given notice last month in March that the City of Houston would increase rates again by 5.09% effective this month, April 2009. With both these increases totaling about 8% the Board of Directors reviewed the current rates, and after careful consideration, has increased the rates with this month's bill by 6% to make up for some of the increased water rates from the City of Houston. Even with increased rates, our water is still the best bargain going, particularly, when you compare it to bottled water. Our tap water protects public health, it provides fire protection, it supports our economy and it helps insure a high quality of life. The District must charge what it costs to keep our water safe, and our water system secure and up to date. Water is not an endless supply and we should not take the water for granted. Please do your part and repair all water leaks and faucet drips. Not only does this save you money on water leaks, but also it helps to conserve water. The District monitors all water use and practices daily water conservation. We would appreciate it very much that if anyone observes a water main break, to report it promptly to the office.

Garbage collection days are Wednesday and Saturday; please have your trash out to the street by 7:00 a.m. on collection day. Trash collection includes **household trash and lawn waste only**, in containers, which are limited to two containers per residence. Tree limbs must be bundled no more than 4 feet long and not more than 30 pounds in weight. The trash company will **not** pick up tires, remodeling material or debris from construction, tree trunks or whole trees, or other junk or trash that requires special handling. Do not pile these items on the roadside, as they will NOT be picked up with your trash. For special handling or a quote from WCA, contact the trash company directly at telephone number 281.368.8397.

The District is still working on a mass notification system to notify the customers of emergency and non-emergency situations within the District. A mass notification system uses computer technology to deliver recorded messages to a large number of people in a very short time. Often messages can be sent through multiple means not only home phones or work phones, but thru e-mail, or by text message, fax and other channels. The District is asking each customer whether property owner or tenant to notify the District of all contact information so the District can communicate important messages during emergencies. Even if some cell phones are not work during emergencies, most people are still able to receive text messages. **If we do not have the information or have incorrect information, we cannot contact you in the event of an emergency.** This notification system is a tool that may help expedite crisis issues and keep Cloverleaf neighborhood and its residents informed and advised of the latest information available to the District.

Harris County Animal Control 281-999-3191 for loose dogs please press extension 2.

Harris County Constables Precinct 3 Dispatch 713.453.6959.

Harris County Sheriff Department 713.221.6000.

Harris County Appraisal District 713.957.7800.

Harris County Water Tax Office at Bob Leared Interests 713.932.9011.

Harris County Commissioner Sylvia Garcia's Office 713.455.8104.

*"Thank You for Your Continued Support"*

*The Board of Directors of Harris County Water Control & Improvement District No. 36*